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**Introduction**

Home Services app is the new trend in the market of on-Demand applications. With proper market research, inclusion of vital features, followed by appropriate marketing can make the app successful. The demand for Home Services Application will be on a rise as we imagine we all want an Irona in our lives. The age-old canters are not going to cause you any worries anymore. The trusted home services application with professional and qualified personnel can repair and fix everything around your home in an efficient manner. Problems get accentuated with rapid urbanization, rising incomes and abundance of low-cost workers. People are constantly in a hurry and are willing to pay more to ensure a certain level of service. The only other option available when scouting for these handymen is to avail the services of inept search directories and run the risk of being bombarded by incessant calls. Moreover, with smart phone being the preferred gateway to these services for most people and with monumental growth in its penetration across the country. As the existing application “Urban Clap” is only available in metro cities, this application extends reach to all the cities across India. The purpose is to develop a software for online service provider.

* **Purpose :**

1. Software requirement specification (SRS) is documented to clearly identify the functional, non-functional and interface needs of the system. It also enlists the probable constraints and assumptions made in the functioning of online service provider software. It gives an overview of the service to be provided and its interactions with customer and service provider.
2. Intended audience for SRS involve stakeholders from customer or user side, system requirement developers, software project engineers who are developing and maintaining the system.

* **Scope:**

The proposed system consists of actors consisting of a worker and a client. The administrator has initial rights to access and modify the website, where it needs to login to do so. Then the administrator comes to the customer who wants to take advantage of our services, it has to be before the registration and login process. A client can upload a file describing the services if necessary. Once a request is made, it can forward it to the payment process and rate the customer service to confirm the service once the service is over. And in the worst case if customers are not satisfied with the service they can proceed with the return policy process. Finally a service provider that provides a service where they should also go through the registration and login process and proceed with the uploaded files and inform them to provide the service once the service is confirmed. Is done and when done after service.

1.The software products required for developing the software are:-

a. Report Generator b. Database

2. The software product will allow customers to enter the name of their desired service. If the service is available, software generates list of service providers serve the service for the customer to choose from, otherwise it suggests names of services with similar service type. The software will not allow customers to choose service providers before entering service name to maintain authenticity. The software will allow registered service providers to participate

3. The software will have wide application in areas where authentic service provider are not available in close vicinity, or do not host a wide stock of services. The relevant benefits along with goals and objectives are as below:

a. Speedy provide of services in remote areas.

b. Delivering better services with guaranty.

c. Address the queries and grievances of end users via the helpline handled by helpdesk executive to provide useful service.

4 The software maintains consistency between higher and lower level specifications, eg: System Requirements Specifications.