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**Introduction**

The purpose is to develop a software for online service provider .

* **Purpose :**

1. Software requirement specification (SRS) is documented to clearly identify the functional, non-functional and interface needs of the system. It also enlists the probable constraints and assumptions made in the functioning of online service provider software. It gives an overview of the service to be provided and its interactions with customer and service provider.
2. Intended audience for SRS involve stakeholders from customer or user side, system requirement developers, software project engineers who are developing and maintaining the system.

* **Scope:**

1.The software products required for developing the software are:-

a. Report Generator b. Database

2. The software product will allow customers to enter the name of their desired service. If the service is available, software generates list of service providers serve the service for the customer to choose from, otherwise it suggests names of services with similar service type. The software will not allow customers to choose service providers before entering service name to maintain authenticity. The software will allow registered service providers to participate

3. The software will have wide application in areas where authentic service provider are not available in close vicinity, or do not host a wide stock of services. The relevant benefits along with goals and objectives are as below:

a. Speedy provide of services in remote areas.

b. Delivering better services with guaranty.

c. Address the queries and grievances of end users via the helpline handled by helpdesk executive to provide useful service.

4 The software maintains consistency between higher and lower level specifications, eg: System Requirements Specifications.